

Condé Nast Traveller

READERS' TRAVEL AWARDS 2014

Earlier this year we asked you to vote for the things you love about travel, from holiday hotels to destination spas, airlines to cruise lines.

This year's winners, with scores out of 100, are...



Hotel Saint-Barth Isle de France

OVERSEAS HOLIDAY HOTELS

This year the Mandarin Oriental Bangkok was so ahead of the game in ASIA & INDIA, it was propelled to the number-one spot in our 'best of the best' Top 100. You raved about its food and service, and also singled it out for atmosphere, but when it comes to design, The Oberoi Udaivilas is more to your taste, and for location the Taj Falaknuma Palace in Hyderabad seems impossible to beat.

Your favourite place to stay in EUROPE, TURKEY & RUSSIA is Hotel du Cap-Eden-Roc, and you marvel at its Mediterranean location and beautiful rooms, but if you are in Italy, you yearn for the Belmond Hotel Splendido in Portofino, and in particular for a meal on its terrace restaurant. As regards staff, you insist there is nowhere better than the

glamorous Four Seasons Hotel George V, Paris, which scored so highly on that criterion it was declared BEST HOTEL IN THE WORLD FOR SERVICE.

In THE AMERICAS & CARIBBEAN, the Hotel Saint-Barth Isle de France, now under LVMH Hotel Management and being gently revamped, stole your heart for just about everything, especially its rooms and atmosphere, and this year's runner-up, Post Ranch Inn, tallied up the highest scores for service and its Big Sur location. But when it comes to looks, Viceroy Anguilla was a sure-fire winner, beating off global competition to come out on top as BEST HOTEL IN THE WORLD FOR DESIGN.

Not for the first time, your favourite hotel in AUSTRALASIA & THE SOUTH PACIFIC is Huka Lodge in New Zealand, which you found difficult to fault and decided should get top billing for design and service.

Elsewhere, Qualia resort in the Whitsundays was first for facilities, peaceful Otahuna Lodge in New Zealand for bedrooms and Southern Ocean Lodge on Kangaroo Island bounced ahead based on atmosphere.

THE AMERICAS & CARIBBEAN

- 1 [Hotel Saint-Barth Isle de France](#), St Barth's 94.45
- 2 Post Ranch Inn, Big Sur, California 93.73
- 3 Parrot Cay by COMO, Turks & Caicos Islands 91.70
- 4 Eden Rock, St Barth's 91.45
- 5 Banyan Tree Mayakoba, Mexico 90.03
- 6 Viceroy Anguilla 88.79
- 7 Hotel Bel-Air, Los Angeles 88.21
- 8 The Wickaninnish Inn, Tofino, Canada 87.04
- 9 The Beverly Hills Hotel & Bungalows, Los Angeles 86.76
- 10 One&Only Ocean Club, Bahamas 86.23
- 11 The St Regis New York 84.38

- 12 Beverly Wilshire, Beverly Hills (A Four Seasons Hotel), Los Angeles 84.33
- 13 Explora Patagonia Hotel Salto Chico, Chile 83.20
- 14 Crosby Street Hotel, New York 81.06
- 15 Montpelier Plantation & Beach, Nevis 78.96
- 16 The Carlyle, New York 77.28
- 17 Delano South Beach, Miami 76.20
- 18 Sandy Lane, Barbados 75.97
- 19 The Greenwich Hotel, New York 75.39
- 20 Jade Mountain St Lucia 74.29



Hotel du Cap-Eden-Roc, France

ASIA & INDIA

- 1 [Mandarin Oriental Bangkok](#), Thailand 95.18
- 2 The Oberoi Udaivilas, Udaipur, India 94.71
- 3 Four Seasons Resort Chiang Mai, Thailand 93.73
- 4 Amankila, Bali 91.68
- 5 Taj Falaknuma Palace, Hyderabad, India 89.72
- 6 Banyan Tree Phuket, Thailand 88.43
- 7 Amanpulo, The Philippines 88.38
- 8 Devi Garh by Lebua, Udaipur, India 87.74
- 9 Alila Villas Uluwatu, Bali 87.41
- 10 The Sarojin, Khao Lak, Thailand 85.75

- 11 Rambagh Palace, Jaipur, India 84.11
- 12 The Datai Langkawi, Malaysia 83.98
- 13 Uma by COMO, Paro, Bhutan 82.01
- 14 Aman at Summer Palace, Beijing 81.66
- 15 The Malabar House, Cochin, India 79.39
- 16 Pangkor Laut Resort, Malaysia 79.32
- 17 Park Hyatt Siem Reap, Cambodia 77.75
- 18 Shangri-La's Rasa Ria Resort, Kota Kinabalu, Borneo 75.70
- 19 The Fullerton Hotel, Singapore 74.59
- 20 The Mulia, Bali 73.38

EUROPE, TURKEY & RUSSIA

- 1 [Hotel du Cap-Eden-Roc](#), Cap d'Antibes 93.37
- 2 Hotel Splendido, Portofino, Italy 93.34
- 3 Hotel de Russie, Rome 92.85
- 4 Le Bristol Paris 92.64
- 5 Hotel Arts Barcelona 92.63
- 6 Four Seasons Hotel George V, Paris 91.15
- 7 Le Meurice, Paris 90.82
- 8 Four Seasons Hotel Istanbul at the Bosphorus 90.05
- 9 Grand Hotel a Villa Feltrinelli, Lake Garda, Italy 87.74
- 10 La Residencia, Mallorca 85.85
- 11 Grand-Hôtel du Cap-Ferrat, France 84.53
- 12 Le Sirenuse, Positano 83.48
- 13 La Chèvre D'Or, Eze, France 83.20
- 14 W Barcelona 81.78
- 15 Hotel d'Angleterre, Copenhagen 81.06
- 16 Conservatorium, Amsterdam 79.18
- 17 Villa d'Este, Lake Como, Italy 78.30
- 18 The Gritti Palace, Venice 76.24

19 Belmond Hotel Cipriani, Venice 75.53

20 JK Place Capri 74.91



Huka Lodge, New Zealand

THE MIDDLE EAST, AFRICA & THE INDIAN OCEAN

1 [Singita Grumeti](#), Tanzania 94.86

2 North Island, Seychelles 94.78

3 Soneva Fushi, Maldives 93.99

4 Kasbah Tamadot, Morocco 93.55

5 One&Only The Palm Dubai 92.31

6 La Mamounia, Marrakech, Morocco 90.89

7 The Chedi Muscat, Oman 89.36

8 One&Only Reethi Rah, Maldives 88.85

9 Four Seasons Resort Sharm El Sheikh, Egypt 88.75

10 Singita Sabi Sand, South Africa 87.86

11 Frégate Island Private, Seychelles 85.56

12 Mount Nelson Hotel, Cape Town 84.23

13 Banyan Tree Seychelles 83.46

14 Four Seasons Resort Maldives at Landaa Giraavaru 81.24

15 Ellerman House, Cape Town 79.44

16 Four Seasons Resort Seychelles 77.86

17 The Oberoi Mauritius 76.75

- 18 One&Only Le Saint Géran, Mauritius 76.63
- 19 La Residence, Franschhoek, South Africa 75.89
- 20 AndBeyond Ngorongoro Crater Lodge, Tanzania 75.72

AUSTRALASIA & THE SOUTH PACIFIC

- 1 [Huka Lodge](#), Taupo, New Zealand 91.42
- 2 Qualia, Hamilton Island, Australia 90.76
- 3 Southern Ocean Lodge, Kangaroo Island, Australia 89.37
- 4 Four Seasons Hotel Sydney 88.83
- 5 Otahuna Lodge, Christchurch, New Zealand 87.36
- 6 Lizard Island, Great Barrier Reef, Australia 85.79
- 7 Saffire Freycinet, Tasmania, Australia 83.77
- 8 The Langham, Sydney 82.48
- 9 Four Seasons Resort Bora Bora, French Polynesia 81.31
- 10 One&Only Hayman Island, Great Barrier Reef, Australia 80.83
- 11 The St Regis Bora Bora Resort, French Polynesia 80.22
- 12 Blanket Bay, Glenorchy, New Zealand 78.66
- 13 Lillianfels Resort & Spa, Blue Mountains, Australia 77.77
- 14 Bora Bora Pearl Beach Resort & Spa, French Polynesia 77.65
- 15 Longitude 131°, Uluru, Australia 76.32
- 16 The Henry Jones Art Hotel, Tasmania 75.12
- 17 Emirates Wolgan Valley Resort and Spa, Blue Mountains, Australia 73.27
- 18 Kauri Cliffs, Matauri Bay, New Zealand 73.04
- 19 Peppers Cradle Mountain Lodge, Tasmania 72.84
- 20 Hilton Bora Bora Nui Resort & Spa, French Polynesia 71.45

OVERSEAS BUSINESS HOTELS

Mumbai's Taj Mahal Palace sets the standard for all hotels chosen for business trips abroad. You are particularly taken with its service, but it

does just as well for location. Also in India, The Oberoi Gurgaon was ranked highest for facilities, and The Upper House in Hong Kong caught your attention, at least in part for its sleek design.

- 1 [The Taj Mahal Palace](#), Mumbai 91.00
- 2 Mandarin Oriental, New York 89.32
- 3 The Oberoi Gurgaon, New Delhi Capital Region, India 88.54
- 4 The Peninsula Hong Kong 87.91
- 5 Cirağan Palace Kempinski, Istanbul 85.66
- 6 Hotel Principe di Savoia, Milan 83.62
- 7 The Upper House, Hong Kong 83.06
- 8 Shangri-La Hotel Singapore 82.17
- 9 The Address Downtown Dubai 81.52
- 10 Hotel Adlon Kempinski, Berlin 80.93
- 11 Hotel Ritz by Belmond, Madrid 79.92
- 12 Four Seasons Hotel George V, Paris 77.72
- 13 The Leela Palace New Delhi 77.62
- 14 The Peninsula New York 76.23
- 15 Regina Hotel Baglioni, Rome 75.57
- 16 InterContinental São Paulo 74.31
- 17 The Landmark Mandarin Oriental, Hong Kong 73.86
- 18 Four Seasons Hotel Milano, Italy 73.84
- 19 Hotel Astoria, St Petersburg 71.71
- 20 The Ritz-Carlton Istanbul 70.07

UK BUSINESS HOTELS

You prefer to get down to business at Claridge's, which cannot be beaten for its design, location or old-school atmosphere. Also in London, the Mandarin Oriental Hyde Park bowled you over for its food, The Savoy for its service and The Ritz for its classic bedrooms. But you have to

leave the capital to get true value for money: The Lowry in Manchester scored highest on that criterion.

- 1 [Claridge's](#), London 88.62
- 2 Mandarin Oriental Hyde Park, London 88.57
- 3 The Savoy, London 87.96
- 4 The Connaught, London 87.17
- 5 The Ritz, London 86.15
- 6 The Dorchester, London 85.28
- 7 Corinthia Hotel London 85.00
- 8 Brown's Hotel, London 84.74
- 9 Four Seasons Hotel London at Park Lane 83.76
- 10 Bulgari Hotel London 82.87
- 11 InterContinental London Park Lane 82.37
- 12 Dukes London 81.85
- 13 The Berkeley, London 81.33
- 14 The Langham London 80.63
- 15 The Lowry Hotel, Manchester 79.34



Chewton Glen, Hampshire

UK HOLIDAY HOTELS

Chewton Glen is back at number one for the first time since 2006, helped by the fact you reckon it's the best hotel in the UK for service, although

runner-up Le Manoir aux Quat'Saisons is more appealing for its food and Hampshire neighbour The Pig provides the best value for money. Babington House is still considered top drawer for design, and Hotel Tresanton's Cornish setting sealed the deal for location.

- 1 [Chewton Glen](#), Hampshire 89.75
- 2 Le Manoir aux Quat'Saisons, Oxfordshire 88.20
- 3 Babington House, Somerset 87.57
- 4 Hotel Tresanton, Cornwall 86.44
- 5 The Pig, Hampshire 85.28
- 6 The Goring, London 83.02
- 7 Lime Wood, Hampshire 82.36
- 8 Barnsley House, Gloucestershire 80.81
- 9 The Gleneagles Hotel, Perthshire 79.85
- 10 The Soho Hotel, London 79.82
- 11 Coworth Park, Berkshire 79.62
- 12 Calcot Manor, Gloucestershire 78.05
- 13 Lucknam Park Hotel & Spa, Wiltshire 76.33
- 14 The Balmoral Hotel, Edinburgh 74.71
- 15 The Wheatsheaf Inn, Gloucestershire 72.71
- 16 Gidleigh Park, Devon 71.39
- 17 The Scarlet, Cornwall 70.73
- 18 The Royal Crescent Hotel, Bath 70.49
- 19 Covent Garden Hotel, London 69.95
- 20 The Idle Rocks, Cornwall 69.01

BEST HOTEL IN THE WORLD FOR DESIGN

[Viceroy Anguilla](#), the Caribbean

Smart interiors and the Caribbean don't always mix, but Kelly Wearstler's work at

this outpost of Viceroy Hotels introduced a welcome note of Californian

exuberance

to an island better known for its quiet British restraint. Wearstler's trademark high-glamour quotient has evidently struck a chord: this year you decided the hotel deserved the highest score for design.

BEST HOTEL IN THE WORLD FOR SERVICE

[Four Seasons Hotel George V](#), Paris

Some things don't change. When the Beatles took suites at the George V, the hotel was only too delighted to install a piano for the Fab Four. It was a nifty move: the instrument produced their hit 'I Feel Fine'. Fifty years later, the property - now part of the Four Seasons group - still goes that extra mile for guests, ensuring that this year it came out on top for outstanding service.

SPAS



COMO Shambhala Estate, Bali

OVERSEAS HOTEL SPAS

You praise the One&Only Spa by ESPA at Reethi Rah for its treatments and Parrot Cay's COMO Shambhala Retreat for its products; the Four Seasons Resort Maldives at Landaa Giraavaru has the best rooms.

- 1 One&Only Spa by ESPA, [One&Only Reethi Rah](#), Maldives 91.97
- 2 COMO Shambhala Retreat, Parrot Cay by COMO, Turks & Caicos 91.68
- 3 The Spa, Four Seasons Resort Seychelles 90.43
- 4 The Spa at The Nam Hai, Hoi An, Vietnam 89.22
- 5 The Spa and Ayurvedic Retreat, Four Seasons Resort Maldives at Landaa Giraavaru 87.32
- 6 LIME Spa, Huvafen Fushi Maldives 86.33
- 7 Spa de Constance, Constance Le Prince Maurice, Mauritius 86.30
- 8 The Spa, The Datai Langkawi, Malaysia 84.71
- 9 Banyan Tree Spa, Banyan Tree Phuket, Thailand 83.38
- 10 Six Senses Spa, Six Senses Zighy Bay, Oman 82.15
- 11 Blue Spa, Carlisle Bay, Antigua 82.08
- 12 Spa Vinotherapie Caudalie, Hotel Marqués de Riscal, Elciego, Spain 80.42
- 13 Victoria-Jungfrau Spa, Victoria-Jungfrau Grand Hotel & Spa, Interlaken, Switzerland 80.24
- 14 V Botanical Spa, The Andaman, Langkawi, Malaysia 78.19
- 15 The Spa at Sandy Lane, Barbados 75.88
- 16 Sense, A Rosewood Spa, Rosewood Mayakoba, Mexico 74.74
- 17 CHI, The Spa, Shangri-La's Barr Al Jissah Resort & Spa, Oman 73.12
- 18 One&Only Spa, One&Only Le Saint Géran, Mauritius 73.00
- 19 Spa Le Bristol by La Prairie, Le Bristol Paris 71.34
- 20 Cowshed Spa, Soho Beach House, Miami 71.18

DESTINATION SPAS

Bali's COMO Shambhala Estate is your favourite destination spa in the world, thanks to its exercise programme and pampering products. The Brenner's Park-Hotel & Spa in Germany comes out ahead for

treatments, and old faithful Chiva-Som International Health Resort for its individual approach.

- 1 [COMO Shambhala Estate](#), Bali 92.96
- 2 Brenner's Park-Hotel & Spa, Baden-Baden, Germany 91.88
- 3 Parkhotel Igls, Austria 89.50
- 4 Chiva-Som International Health Resort, Hua Hin, Thailand 89.31
- 5 Banyan Tree Phuket, Thailand 88.49
- 6 Lefay Resort & Spa Lago di Garda, Italy 87.05
- 7 The BodyHoliday LeSport, St Lucia 85.65
- 8 Grayshott, Surrey 84.92
- 9 Canyon Ranch in Lenox, Massachusetts, USA 84.14
- 10 Ananda in the Himalayas, India 82.26
- 11 Espace Henri Chenot, Palace Merano, Italy 80.33
- 12 Les Sources de Caudalie, Bordeaux, France 79.17
- 13 SHA Wellness Clinic, Alicante, Spain 79.02
- 14 The Original FX Mayr Health Center, Carinthia, Austria 78.55
- 15 Terme di Saturnia Spa & Golf Resort, Italy 76.81
- 16 Hotel Therme Vals, Switzerland 76.29
- 17 L'Institut Guerlain, Paris 76.04
- 18 Clinique La Prairie, Switzerland 75.78
- 19 Monart, Co Wexford, Ireland 75.58
- 20 Cal-a-Vie Health Spa, California, USA 75.44

UK HOTEL SPAS

What is it you love most about ESPA Life at Corinthia in London?

Certainly, consistency

is key: you gave it high marks in every category, and a top score for individual approach. Elsewhere, the Cowshed Spa at Babington House impresses you with its beauty products and its bedrooms, and the Herb

House at Lime Wood in the New Forest is greatly admired for its treatments.

- 1 [ESPA Life at Corinthia](#), Corinthia Hotel London 90.27
- 2 Cowshed Spa, Babington House, Somerset 89.55
- 3 The Spa by ESPA, The Gleneagles Hotel, Perthshire 89.00
- 4 Herb House, Lime Wood, Hampshire 88.95
- 5 The Spa, Chewton Glen, Hampshire 88.54
- 6 The Spa at Mandarin Oriental Hyde Park, London 87.90
- 7 Calcot Spa, Calcot Manor, Gloucestershire 87.65
- 8 The Spa at The Dorchester, London 87.05
- 9 The Spa at The Royal Crescent Hotel, Bath 86.93
- 10 Aman Spa, The Connaught, London 86.01
- 11 Sequoia, The Grove, Hertfordshire 85.61
- 12 The Spa at Lucknam Park Hotel & Spa, Wiltshire 85.57
- 13 The Spa at Coworth Park, Berkshire 84.78
- 14 Cowshed Spa, St Moritz Hotel, Cornwall 84.45
- 15 C-Side, Cowley Manor, Gloucestershire 84.28

DESTINATIONS

You just can't get enough of Italy. For the fourth year in a row, it has captured your heart with top scores for both food and culture along the way. Elsewhere, you reckon the friendlier the USA. But the wide-open spaces and dune-backed beaches of Australia guaranteed

- 1 [Italy](#) 93.69
- 2 USA 92.94
- 3 Australia 91.06
- 4 Greece 89.87
- 5 Spain 88.93
- 6 France 86.77
- 7 New Zealand 85.50
- 8 Mexico 84.53
- 9 Turkey 83.83

- 10 India 82.10
- 11 Ireland 82.05
- 12 Argentina 81.06
- 13 Vietnam 78.75
- 14 South Africa 77.40
- 15 Portugal 76.09
- 16 UAE 75.66
- 17 Kenya 75.41
- 18 Norway 74.88
- 19 Japan 73.28
- 20 Canada 72.86

ISLANDS



Shangri La Villingili Resort and Spa in the Maldives

Thanks to high scores across the board, the Maldives is back in the prime spot after a couple of years languishing at number 3 (it has never fallen below third place in the past decade). This time you decided it deserved

an unassailable score for its bright-white beaches, although the primordial forests and pounding surf of the Seychelles sent that island nation sashaying to the top of your list for scenery. Closer to home, when it comes to delicious food and fantastic places to stay, it seems you really can do no better than book a trip to evergreen favourite Capri.

- 1 [Maldives](#) 93.84
- 2 Greek Islands 92.18
- 3 Sicily 90.23
- 4 St Barth's 89.37
- 5 Balearic Islands 88.07
- 6 Seychelles 87.84
- 7 Capri 85.76
- 8 Barbados 84.28
- 9 Mauritius 83.38
- 10 Malta 82.94
- 11 Hawaiian Islands 81.16
- 12 Bali 80.19
- 13 St Lucia 80.08
- 14 Sardinia 79.63
- 15 Antigua 78.80
- 16 Great Barrier Reef 78.32
- 17 Koh Samui 77.14
- 18 Cuba 76.69
- 19 Corsica 76.31
- 20 Zanzibar 76.26

OVERSEAS CITIES



View from the Rockerfella Centre

This year your favourite city outside the UK is New York, which you gave knockout scores for nightlife and places to stay. Paris came in at number two for the second year in a row, while Venice gained a respectable third place, buoyed by your enthusiasm for its culture. Over on the other side of the world, Sydney was singled out for the sunny disposition of its citizens, and was also declared BEST OVERSEAS CITY FOR RESTAURANTS AND BARS.

- 1 [New York](#) 92.23
- 2 Paris 91.72
- 3 Venice 91.33
- 4 Sydney 89.06
- 5 Istanbul 88.77
- 6 Barcelona 86.97
- 7 Rome 86.67
- 8 Florence 86.63
- 9 Cape Town 85.80
- 10 Dubai 83.55
- 11 Amsterdam 81.53

- 12 San Francisco 79.44
- 13 Hong Kong 79.01
- 14 Singapore 78.45
- 15 Vancouver 76.32
- 16 Berlin 75.88
- 17 Buenos Aires 74.95
- 18 Copenhagen 74.63
- 19 Madrid 73.71
- 20 Boston 73.03

UK CITIES

Belinda Lawley



Southbank, London

London is where it's at, especially if you are a night owl. You say that nightlife is the heart of the capital, although when it comes to eating and drinking, Brighton pipped it at the post and walked away with our new BEST UK CITY FOR RESTAURANTS AND BARS award. You think Cambridge deserves a first for culture (just ahead of Oxford) and Bath for its Georgian architecture, and you reckon the welcome is warmest in Glasgow.

- 1 London 90.43
- 2 Edinburgh 89.57
- 3 Bath 88.88
- 4 York 88.30
- 5 Brighton 87.61
- 6 Cambridge 87.38
- 7 Oxford 86.50
- 8 Chester 85.59
- 9 Glasgow 84.79
- 10 Manchester 84.15

- 11 Bristol 84.07
- 12 Liverpool 83.52
- 13 Salisbury 83.07
- 14 Newcastle 82.94
- 15 Norwich 82.74

ON THE MOVE

AIRPORTS

Alamy



Changi Airport

You think Changi airport in Singapore has unbeatable shopping, Heathrow Terminal 5 the top places to eat, and London City Airport the best location; Hong Kong International cuts a dash for design.

- 1 [Changi](#), Singapore 85.10
- 2 Heathrow Terminal 5, London 84.22
- 3 Dubai International 83.49
- 4 Hong Kong International 83.30
- 5 Schiphol, Amsterdam 83.27
- 6 Kuala Lumpur International 82.85
- 7 London City Airport 82.15
- 8 Copenhagen Airport 80.59
- 9 Zürich Airport 78.86
- 10 Frankfurt Airport 78.15
- 11 Sydney Airport 77.17
- 12 Barcelona Airport El Prat 75.54
- 13 Munich Airport 74.15
- 14 Madrid-Barajas Airport 74.03
- 15 Beijing Capital International 73.19

AIRLINES

Flying off on a SHORT-HAUL HOLIDAY, you favour British Airways for its range of routes and Aer Lingus for service, but you rate Swiss the most punctual. On a LONG-HAUL HOLIDAY, you are also loyal to British Airways, although Thai Airways wins for food and Virgin Atlantic's lounges are ace. Best for BUSINESS is Emirates, winning for its food, entertainment and punctuality.

SHORT-HAUL HOLIDAY

1 [British Airways](#) 84.92

2 Turkish Airlines 84.68

3 Lufthansa 83.69

4 Swiss International

Air Lines 82.65

5 Aer Lingus 81.85

6 Air France 80.08

7 Jet2 79.65

8 Monarch Airlines 79.12

9 SAS 77.68

10 EasyJet 75.48

LONG-HAUL HOLIDAY

1 British Airways 87.72

2 Virgin Atlantic 87.32

3 Emirates 86.80

4 Singapore Airlines 86.10

5 Etihad Airways 85.68

6 Qatar Airways 85.57

7 Air New Zealand 85.51

8 Cathay Pacific 85.23

9 Thai Airways 84.76

10 Air France 84.03

BUSINESS

1 [Emirates](#) 86.43

2 British Airways 85.58

3 Singapore Airlines 84.72

4 Cathay Pacific 84.44

5 Qatar Airways 84.01

6 Ethiad Airways 83.46

7 Qantas 83.41

8 Swiss International

Air Lines 83.29

9 Air France 82.85

10 KLM 82.63

CRUISE LINES



Lady Britt Yacht

When it comes to LARGE SHIPS (more than 500 passengers), Crystal Cruises rules the waves, especially in its standard of service, but you really like the look of Celebrity Cruises (it received the highest mark for design), and for cabins and entertainment Holland America is unassailable. For SMALL SHIPS, Silversea sailed confidently to the top of the league (an achievement it has matched no less than eight times in the past 10 years), and you displayed a very healthy appetite for the food served on Viking River Cruises.

LARGE SHIPS

1 [Crystal Cruises](#) 88.16

2 Celebrity Cruises 87.88

3 Holland America Line 87.18

4 MSC Cruises 86.94

5 Cunard Line 85.52

SMALL SHIPS

1 [Silversea Cruises](#) 87.06

2 Seabourn 85.40

3 Compagnie du Ponant 84.41

4 Oceania Cruises 83.71

5 Viking River Cruises 82.73

ORGANISERS

Carrier is your preferred tour operator thanks to its variety of destinations and places to stay, but you rate Trailfinders best for service and The Turquoise Holiday Company for good old-fashioned reliability. In the specialist category, Scott Dunn impressed you most for its expertise, but it seems no company has more first-hand knowledge of its subject than Journey Latin America, while Bridge & Wickers was voted best for service.

TOUR OPERATORS

1 [Carrier](#) 86.86

2 Trailfinders 85.26

3 The Turquoise Holiday Company 84.61

4 Abercrombie & Kent 84.52

5 Kuoni 83.31

6 Virgin Holidays 82.33

7 Cox & Kings 80.71

8 Elegant Resorts 80.14

9 Hayes & Jarvis 78.89

- 10 ITC Luxury Travel 78.39
- 11 Original Travel 76.59
- 12 Exsus 75.87
- 13 Red Savannah 75.12
- 14 The Ultimate Travel Company 75.02
- 15 Sunvil 74.06

SPECIALIST TOUR OPERATORS

- 1 [Scott Dunn](#) 88.12
- 2 Bridge & Wickers 87.99
- 3 Audley 87.07
- 4 Greaves India 86.34
- 5 Journey Latin America 85.44
- 6 Citalia 84.25
- 7 Cazenove+Loyd 84.01
- 8 Africa Travel 83.50
- 9 Exodus 82.16
- 10 Natural World Safaris 81.04

VILLA RENTAL COMPANIES

- 1 [Abercrombie & Kent Villas](#) 89.64
- 2 James Villa Holidays 88.78
- 3 The Thinking Traveller 88.42
- 4 CV Villas 87.72
- 5 Villas of Distinction 87.31
- 6 Simpson Travel 86.38
- 7 Vintage Travel 85.96
- 8 SJ Villas 85.42
- 9 Five Star Greece 84.67
- 10 Owners Direct 84.39

TOP 100



The Mandarin Oriental Bangkok

Our final Top 100 pays tribute to the highest scorers, irrespective of category

- 1 [Mandarin Oriental Bangkok](#), Thailand 95.18
- 2 Singita Grumeti, Tanzania 94.86
- 3 North Island, Seychelles 94.78
- 4 The Oberoi Udaivilas, Udaipur, India 94.71
- 5 Soneva Fushi, Maldives 93.99
- 6 Maldives 93.84
- 7 Four Seasons Resort Chiang Mai, Thailand 93.73
- 8 Italy 93.69
- 9 Kasbah Tamadot, Morocco 93.55
- 10 Hotel du Cap-Eden- Roc, Cap d'Antibes, France 93.37
- 11 Hotel Splendido, Portofino, Italy 93.34
- 12 COMO Shambhala Estate, Bali 92.96
- 13 USA 92.94
- 14 Hotel de Russie,
Rome 92.85
- 15 Le Bristol Paris 92.64
- 16 Hotel Arts Barcelona 92.63
- 17 One&Only The Palm Dubai 92.31
- 18 New York 92.23

19 Greek Islands 92.18
20 One&Only Spa by ESPA, One&Only Reethi Rah, Maldives 91.97
21 Brenner's Park-Hotel & Spa, Baden-Baden, Germany 91.88
22 Paris 91.72
23 Amankila, Bali 91.68
23 COMO Shambhala Retreat, Parrot Cay by COMO, Turks & Caicos Islands 91.68
25 Huka Lodge, Taupo, New Zealand 91.42
26 Venice 91.33
27 Four Seasons Hotel George V, Paris 91.15
28 Australia 91.06
29 The Taj Mahal Palace, Mumbai 91.00
30 La Mamounia, Marrakech 90.89
31 Le Meurice, Paris 90.82
32 Qualia, Hamilton Island, Australia 90.76
33 London 90.43
33 The Spa, Four Seasons Resort Seychelles 90.43
35 ESPA Life at Corinthia, Corinthia Hotel London 90.27
36 Sicily 90.23
37 Four Seasons Hotel Istanbul at the Bosphorus 90.05
38 Greece 89.87
39 Chewton Glen, Hampshire 89.75
40 Taj Falaknuma Palace, Hyderabad, India 89.72
41 Abercrombie & Kent Villas 89.64
42 Edinburgh 89.57
43 Cowshed Spa, Babington House, Somerset 89.55
44 Parkhotel Igls, Austria 89.50
45 St Barth's 89.37
45 Southern Ocean Lodge, Kangaroo Island, Australia 89.37

- 47 The Chedi Muscat, Oman 89.36
- 48 Mandarin Oriental, New York 89.32
- 49 Chiva-Som International Health Resort, Hua Hin, Thailand 89.31
- 50 The Spa at The Nam Hai, Hoi An, Vietnam 89.22
- 51 Sydney 89.06
- 52 The Spa by ESPA, The Gleneagles Hotel, Perthshire 89.00
- 53 Herb House, Lime Wood, Hampshire 88.95
- 54 Spain 88.93
- 55 Bath 88.88
- 56 One&Only Reethi Rah, Maldives 88.85
- 57 Four Seasons Hotel Sydney 88.83
- 58 James Villa Holidays 88.78
- 59 Istanbul 88.77
- 60 Four Seasons Resort Sharm El Sheikh, Egypt 88.75
- 61 Claridge's, London 88.62
- 62 Mandarin Oriental Hyde Park, London 88.57
- 63 The Spa, Chewton Glen, Hampshire 88.54
- 63 The Oberoi Gurgaon, New Delhi, India 88.54
- 65 Banyan Tree Spa, Banyan Tree Phuket, Thailand 88.49
- 66 Banyan Tree Phuket, Thailand 88.43
- 67 The Thinking Traveller 88.42
- 68 Amanpulo, The Philippines 88.38
- 69 York 88.30
- 70 Le Manoir aux Quat'Saisons, Oxfordshire 88.20
- 71 Crystal Cruises 88.16
- 72 Scott Dunn 88.12
- 73 Balearic Islands 88.07
- 74 Bridge & Wickers 87.99
- 75 The Savoy, London 87.96

76 The Peninsula Hong Kong 87.91
77 The Spa at Mandarin Oriental Hyde Park, London 87.90
78 Celebrity Cruises 87.88
79 Singita Sabi Sand, South Africa 87.86
80 Seychelles 87.84
81 Grand Hotel a Villa Feltrinelli, Lake Garda, Italy 87.74
81 Devi Garh by Lebua, Udaipur, India 87.74
83 CV Villas 87.72
83 British Airways 87.72
85 Calcot Spa, Calcot Manor, Gloucestershire 87.65
86 Brighton 87.61
87 Babington House, Somerset 87.57
88 Alila Villas Uluwatu, Bali 87.41
89 Cambridge 87.38
90 Otahuna Lodge, Christchurch, New Zealand 87.36
91 The Spa and Ayurvedic Retreat, Four Seasons Resort Maldives
at Landaa Giraavaru 87.32
91 Virgin Atlantic 87.32
93 Villas of Distinction 87.31
94 Holland America Line 87.18
95 The Connaught, London 87.17
96 Audley 87.07
97 Silversea Cruises 87.06
98 The Spa at The Dorchester, London 87.05
98 Lefay Resort & Spa Lago di Garda,
Italy 87.05
100 Barcelona 86.97